Hello,

My name is Olga and I live in Cologne. I’m experienced project manager with strong technical background and basic skills in front end development. I fond of raccoons and shopping.

It is my pleasure to introduce my personal page to you. Here you can find an information about my professional experience and my skills. If you have a proposal please feel free to contact me.

After obtaining my Master of Science degree, I have got the rich work experience. In October 2014, my small family moved to Germany. I’m always open to the new ideas and opportunities and can grasp quick.

Thanks to my education, professional carrier and hobbies I dispose the following skills:

* CRM & project management (Jira)
* Building process according to standards: COPC, ISO 9001
* Teambuilding and leadership skills
* Efficient employment of call center's tools including WFM, CISCO
* Specifications and tasks preparing for IT and telecom engineers
* Presentations
* Metrics and statistics creation, analysis (SQL, Excel, Google Analytics)
* Web development (HTML5, CSS)

I like to attend different clubs and events in fields of foreign languages, IT-businesses and web development. I have good connections with various freelancers in the areas of design, SEA, SEO, software and web development.